ONLINE BOOKING INSTRUCTIONS

Visit thurlessquash.com on your chosen device



- 2. Click on the little 'figure' symbol (top right corner)
- 3. Select 'member area'
- 4. Enter your email address (or mobile number) and password (if you can't recall your password, select the 'forgot password link under the member login button and you'll receive an email with a link to allow you create a new password)
- 5. Once logged in, you'll be presented with a court status page showing available courts & time slots.
- Select the preferred date & court and click on the blue link beside the start time required.
- 7. Choose the number of 15 minute slots you require (1, 2, 3 or 4) and enter your opponent's name. (Note: the system will automatically prompt with the very first name in the data base that corresponds to the name you've begun typing; if this is also your chosen playing partner, simply click on the name and it will auto-populate the box - if not, then continue typing and fill in the full name manually)
- You'll receive a 'game booked' notification.
- 10. If you've booked a slot or a day in error then simply select the 'cancel booking' option link beside the time slots and the booking(s) will be removed. Note: you can cancel a court up to 60 minutes before the start time, however, after that the booking cannot be changed and will be logged against your 8 available (pre-bookable) 15 minute time slots (see below for more info)
- 11. When you arrive to the courts, simply swipe your FOB against the card reader to validate the booked court time slots.

NOTE: You may only validate your chosen court & time slots a MAXIMUM OF 15 MINUTES before the booked time. If you try to validate your game prior to this time window you will be booking the [prior] time slot(s) and they cannot be canceled

- 12. Each member may book a maximum of 8×15 minute slots in advance (2×1 hr games). You must first use any of these time slots before any further time slots can be booked.
- 13. If you arrive to the courts without having made any booking and a court is free with no booked game or game in progress, then you can simply touch your FOB off the reader and it will automatically book the next 2 x 15minute available slots. Once you have played 30 minutes and the court remains free, you may once again touch the card reader with your FOB to play a further 30 minutes if required.

General Notes:

Like any piece of technology, computers may fail from time to time. Should our on site booking computer fail at any point, we will keep available an un-dated set of the regular paper time sheet pages in the court 2 area; please simply select one of these, date it on the bottom and write in your booked time slot. Note: if in any doubt, or in the event of dispute, your booking slot will still be available for viewing online by simply visiting the Thurlessquash online booking system on your preferred device.

The option to book games directly from the on-site computer will be available shortly. Full "how to" details will be provided on-site once this is ready.

If you have any questions on any aspect of this new system, please call Rory on 086 6001010 or any of the committee members listed below, thank you!



Club Captain/Coach

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